8200 WESTMINSTER BLVD. WESTMINSTER, CA 92683

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PRESS RELEASE

FOR IMMEDIATE RELEASE

November 25, 2020

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City Hall and other city facilities to temporarily close walk-in hours

WESTMINSTER, Calif. - In response to Orange County's recent movement into the State of California's most restrictive tier, and for the safety of the community, City Hall and other facilities will temporarily close walk-in hours.

Beginning Monday, November 30, 2020 and until further notice, visitors to all city facilities will be seen by appointment only. Bilingual staff will be available by phone during the following business hours to schedule appointments and provide additional assistance:

- **City Hall** Monday through Thursday, 7 a.m.-5:30 p.m.
 - Planning Division and Business Licenses (714) 548-3247
 - o Building Division (714) 548-3254
 - o Engineering Division (714) 548-3243
 - o All Other Departments (714) 898-3311
- **Community Services and Recreation** (714) 895-2860; Monday through Thursday, 7 a.m.-5:30 p.m.
- **Police (Non-Emergency)** (714) 898-3315; Monday through Thursday, 8 a.m.-5 p.m.
- **Corporation Yard** (714) 895-2876; Monday through Friday, 7:30 a.m.-4:30 p.m.
- Senior Center (714) 895-2878; Monday through Thursday, 7 a.m.-5:30 p.m.
- Family Resource Center (FRC) (714) 903-1331; Monday through Friday, 9 a.m.-6 p.m.

Appointments for select building, planning, and water services can also be scheduled through the city's <u>QLess scheduling page</u> or the mobile application, available for <u>iPhone</u> or <u>Android</u>.

There are no changes to the Police Department's emergency/dispatch line. For after-hour access to the Police Department, visitors can use the intercom system located to the left of the front doors.

Water account holders are strongly encouraged to continue paying water bills online or by calling (855) 288-5234 to make an automated telephone payment. <u>Dog license applications or renewals</u> can be processed online.

For additional resources and the latest updates, visit the City's dedicated coronavirus <u>webpage</u> at https://projectwestminster.com/coronavirus-updates.

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