

FEBRUARY 2022 | VOLUME 2, ISSUE 5.5

GET TO KNOW YOUR CITY LEADERS: INTERIM CITY MANAGER CHRISTINE CORDON



The City of Westminster is on the brink of change.

At the helm is Interim City Manager Christine Cordon, the first Vietnamese-American City Manager in the City of Westminster, and one of the youngest current city managers in Orange County.

Cordon's appointment comes at a time the city is facing significant challenges. "We are at a breaking point in the city and this is an opportunity for us to change the way we've always done things here and move forward," Cordon said.

Read the full bio here.

INSIDE THIS ISSUE

About Westminster's Strategic Plan Vanguard Students Visit Mendez Project Sites Now Hiring Budget Update: 1st Quarter of FY 2021-22 When's the Next City Council Meeting? California Eviction Information Review the Housing Element Update Seniors Celebrate Valentine's Day Family Storytime Live on Zoom with OCPL Free OCTA Bus Passes for Youth Ages 6-18 How You Can Conserve Water OCFA Safety Message: Home Escape Plan Other News

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cityhallpio@Westminster-CA.gov



CITY OF WESTMINSTER THREE-YEAR STRATEGIC PLAN

On January 17, 2022, the City Council and select members of the city's executive staff participated in an all-day workshop and developed the firstever City of Westminster Strategic Plan.

Facilitated by Marilyn Snider of Snider and Associates, the workshop provided an opportunity for city leadership to discuss the City's existing mission, core values, and strengths; and identify priorities to develop threeyear goals and objectives within each goal.

The City Strategic Plan provides a comprehensive framework that ensures priorities set by the City Council are clearly defined as the City moves forward to meet these goals. Not only are the objectives within each goal designed to help respond to the priorities and achieve the goals, but they hold city government and leadership accountable to meeting the needs of the community.

The Strategic Plan is centered on the following three core goals:

- Achieve financial stability
- Develop and implement specific plans for Little Saigon, the Downtown District, and the West Side
- Attract, develop, and retain well qualified staff members

The plan, as developed at the workshop, was adopted at the January 26, 2022 City Council meeting.

Monthly updates to the Westminster Strategic Plan, along with other supporting documents, can be found on the city's website here: <u>https://www.westminster-ca.gov/departments/city-manager/strategic-plan</u>.

A six-month follow-up Strategic Planning Workshop of the City Council is scheduled for June 20, 2022 from 8:30 a.m. to 2:30 p.m.

MISSION STATEMENT:

The City of Westminster is committed to providing the highest quality of service, ensuring that Westminster is a desirable place to live, work, play, and do business.

CORE VALUES:

Customer Service Emphasizing service with a human touch

Innovative Partnerships Establishing cooperative and efficient enterprises

Pride Dedicated to being the best

Participation Encouraging citizen, business and employee interaction

Responsibility Delivering efficient and effective service

Innovation Looking to the present and future

Loyalty Dedicating ourselves to the community and the organization

Integrity Being honest and sincere in everything we do

Environment Maintaining a safe and healthy community

Employees

Shall be provided a positive work environment that encourages development and advancement

City Council

Will dedicate itself to provide progressive leadership and will recognize the efforts of those in pursuit of excellence

INSPIRING FUTURE EDUCATORS THROUGH THE HISTORIC MENDEZ V. WESTMINSTER CASE

On January 25, 2022, graduate students from Vanguard University met with Professor of Education Dr. Jeff Hittenberger and Westminster Interim Assistant City Manager Adolfo Ozaeta to learn about the Mendez v. Westminster case and its historic impacts on desegregation and civil rights. Ruling in the Mendez v. Westminster case determined the segregation of Mexican American students in California was unlawful, and the case preceded the landmark Brown v. the Board of Education.

Students were provided with a presentation about the <u>Mendez Historic Freedom Trail</u> <u>and Monument Project</u> and visited the future trail and monument sites.



Get the vaccine news you need

COVIDVACCINEFACTS.com Chealth

The COVID-19 vaccine is available to everyone ages 5 and older. Parents can visit the State's <u>Safe</u> <u>Schools for All</u> Hub to find key resources and information related to COVID-19 and schools, including a parent portal and answers to frequently asked questions about K-12 school guidance.

COVID-19 HOTLINE

(714) 834-2000

The OC COVID-19 Hotline is available to answer questions about vaccine-related issues, including booking appointments, or assistance with transportation. Live operators are available Mon-Fri from 8 a.m. to 5 p.m.





CLICK HERE TO SIGN UP FOR

N ORANGE COUNTY

NOW HIRING:

- Network Engineer
- Little Saigon Outreach Coordinator
- Police Dispatcher

...and more!

GOVERNMENTJOBS.COM/CAREERS/WESTMINSTER

We're on YouTube!



Click here to subscribe

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BUDGET UPDATE: JULY 1, 2021 - SEPTEMBER 30, 2021

2021-2022 Review

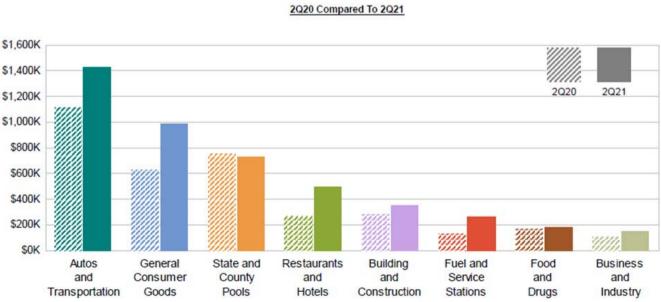
This report contains information on resources for the first quarter of FY 2021-22, which is the period between July 1, 2021 and September 30, 2021.

Top Revenues

The top revenue sources for the City's General Fund are sales tax, transaction use tax, property tax, utility user's tax and charges for service which combined make up 88% of total General Fund revenue.Current projections for FY 2021-22 are in line with budgeted. FY 2020-21 revenues are budgeted at \$66.7 million and we have received \$5.3 million or 8% through September 2021..

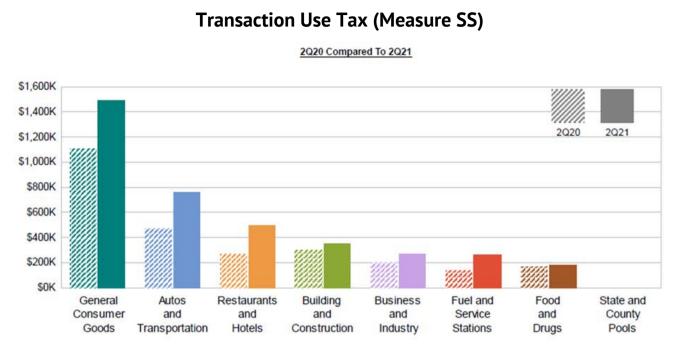
Sales Tax/Transaction Use Tax

Year-over-year comparison show most categories with positive growth when comparing Q2 2020 to Q2 2021. April through June receipts were 23.7% above the second sales period in 2020. The 2nd quarter of 2020 was the most adversely impacted sales tax period related to the Covid-19 pandemic and Shelter-In-Place directive issued by Governor. The 2Q21 comparison quarter of 2Q20 was the lowest since 2Q14 due to pandemic restrictions; therefore, dramatic percentage gains for 2Q21 were realized. The only category that decreased from the prior year 2nd quarter was the state and county pools due to the impacts of tax dollars previously distributed through the countywide pools to specific local jurisdictions that operate instate fulfillment centers. The second chart shows the category changes for the transaction use tax. As you can see in the second chart, there is no category for pools because the transaction use tax generated from online sales is allocated directly to the City.Westminster's share of the taxes generated from online purchases of our residents stay within the City.





BUDGET UPDATE: JULY 1, 2021 - SEPTEMBER 30, 2021 (CONT'D)



Sales tax and transaction use tax receipts are remitted to the City in arrears so the quarter totals shown in the chart below represent one month of receipts from the California Department of Tax and Fee Administration (CDTFA). Early projections from the City's sales tax consultant, HdL, anticipate FY 2021-22 receipts to be comparable with the actuals received for FY 2020-21 which is in line with budgeted amounts. This is a very early estimate as we have only received the one month advance for FY 2021-22.We will continue to actively track this important revenue source.

		YTD Q1				Prior Years		Increase/	
	Budget		Actual	% of Q1 Actual		(Decrease)			
	2021-22	-22 2021-22		Budget		2020-21	from PY		
Sales and Use Tax	\$ 17,413,000	\$	1,936,230	11.1%	\$	1,478,661	\$	457,569	
Transaction Use Tax	 13,729,000		1,161,724	8.5%		1,156,138		5,586	
	\$ 31,142,000	\$	3,097,954	9.9%	\$	2,634,799	\$	463,155	

Property Tax

Property tax revenue is trending slightly higher than the prior fiscal year. Based on the estimates from the County of Orange tax ledger, this revenue source will come in as budgeted. Again this is very early on in the fiscal year as most of the revenue from property tax receipts come in December and April.

	YTD Q1				F	Prior Years	Increase/		
	Budget		Actual		% of	Q1 Actual		(Decrease)	
		2021-22		2021-22	Budget		2020-21	fr	om PY
Property Tax	\$	18,077,800	\$	41,121	0.2%	\$	34,175	\$	6,946

BUDGET UPDATE: JULY 1, 2021 - SEPTEMBER 30, 2021 (CONT'D)

Utility Users Tax

Utility users tax is also slightly more than the prior year but in line with the budget.

			YTD Q1		Pı	rior Years	In	crease/
	Budget		Actual	% of	C	1 Actual	(De	ecrease)
	2021-22	2021-22 Budget		Budget	2020-21		fr	om PY
Utility Users tax	\$ 4,300,000	\$	763,171	17.7%	\$	677,529	\$	85,642

Charges for Service

Charges for service are tracking on budget for FY 2021-22. This is partly due to the Cost Recovery Study originally adopted in FY 2019-20 updated in August 2021 and the development activity within the City.

		YTD Q1	% of	Prior Years	Increase/	
	Budget	Actual	2020-21	Q1 Actual	(Decrease)	
	 2021-22	2021-22	Budget	2020-21	from PY	
Charges for Service	\$ 5,184,981	\$ 1,089,559	21.0%	\$ 1,138,575	\$ (49,016)	

Expenditures

General Fund expenditures are tracking on budget.Expenditures for FY 2021-22 Quarter 1 are \$1.5 million over the prior fiscal year at the same time. This is primarily due to the increase in PERS costs and OCFA contract costs.

		YTD Q1	% of	Prior Years	Increase/
	Budget	Actual	2020-21	Q1 Actual	(Decrease)
	2021-22	2021-22	Budget	2020-21	from PY
Expenditures	\$ 67,989,080	\$ 26,896,349	39.6%	\$25,390,723	\$1,505,626

At this time, revenue and expenditures are tracking within budget so no budget adjustment is necessary. The next update will be provided after six months of revenue and expenditures, for the period of July 1, 2021 through December 31, 2021.

If you have any questions or concerns please contact Erin Backs, Finance Director, at ebacks@westminster-ca.gov or (714) 548-3185.

Virtual Meetings

In an effort to protect public health and prevent the spread of COVID-19, in lieu of attending the meeting, members of the public may view the meeting live in one of the following ways:

- City of Westminster YouTube Channel
- <u>City of Westminster Streaming Video Online</u>
- Westminster WTV: Spectrum Channel 3, Frontier FiOS Channel 42, and AT&T UVerse Channel 99



To view the meeting via zoom, submit e-comments to address the city council, or submit a speaker request, visit <u>www.westminster-ca.gov/virtual-meetings</u>.

Council Meeting Schedule



*Meetings are still being conducted virtually via teleconference/web conference. <u>Click here to view agendas</u>.

<u>Missed the last meeting? Get the quick recap here.</u>

RESOURCES FOR RENTERS

Eviction Protection After September 30, 2021

To avoid eviction for unpaid rent after September 30, 2021, you must **<u>apply for rent relief.</u>** Your landlord cannot evict you if you've applied and are waiting to find out if you're eligible. This protection lasts until March 31, 2022.

If you get a notice from your landlord demanding rent payment, make sure you apply within 15 days. If you owe rent and do not apply for rent relief, your landlord can evict you. Your landlord must apply for rent relief before they can evict you for unpaid rent. **<u>Read more here.</u>**





Affordable Housing

Looking for an affordable rental unit in Westminster? Click below for a list of affordable rental opportunities. All properties are privately managed. To inquire about availability, rental rates and income qualifications, please contact the respective property management team.

City of Westminster - List of Affordable Housing

For additional affordable housing opportunities throughout Orange County, the County of Orange maintains a list of affordable units which can be found at **ochousing.org**.

Fair Housing

If you want to learn more about fair housing laws, the <u>Fair Housing</u> <u>Foundation</u> provides education to tenants, landlords, property owners, realtors and property management companies. The Fair Housing Foundation provides services to cities throughout Orange County, including Westminster.

<u>Sign-up for virtual workshop</u>s to learn more about your rights and responsibilities as a tenant or landlord.

For assistance, call Fair Housing Foundation at (800) 446-3247, or email at <u>info@fhfca.org</u>.





California's Eviction Protections Changed October 1: Renters and Landlords Impacted by COVID-19 Should Still Apply for Rent Relief

The CA COVID-19 Rent Relief program covers 100% of unpaid rent and utilities for eligible renters and their landlords who have been impacted by COVID-19. The program will continue accepting applications until all funds are exhausted. Beginning October 1, 2021, state eviction protections changed, and a renter should apply to the program if they haven't already, to prevent eviction.

As of October 1, 2021, landlords seeking an eviction based on non-payment of COVID-related debt or of rental debt incurred between October 1, 2021 and March 30, 2022, must prove that that they have applied to the COVID-19 Rent Relief program, and that the application has been denied or the renter has failed to complete their section, before a legal eviction can take place. Eligible renters who are at risk of eviction are urged to apply, even if their landlord has not applied.

HOW TO APPLY

To check eligibility and apply, visit **HousingIsKey.com** or call **833-430-2122**. For assistance in another language, or to verify eligibility, get help with an application or upload paperwork, applicants are encouraged to schedule an appointment with a local organization by calling 833-687-0967.

WHO CAN APPLY?

Renters: Eligible renters who have unpaid rent due to COVID-19 and are at risk of eviction should apply for the CA COVID-19 Rent Relief program as soon as possible. As of October 1, 2021, if an eviction notice is received, a renter has 15 business days to apply for the CA COVID-19 Rent Relief program AND must notify their landlord that they've applied. Renters do not need to wait to receive an eviction notice before applying for the program. The sooner a renter applies for rent relief, the sooner they will be protected from eviction for non-payment of COVID-related debt.

Landlords: Landlords with tenants who owe unpaid rent due to COVID-19 must apply for the CA COVID-19 Rent Relief program before starting an eviction process and should consider submitting a joint application with their tenant. Upon approval, landlords will be paid directly for 100% of an eligible renters' unpaid rent.

Once an application is submitted by either party, both parties will be notified to submit any additional information needed to complete the application process or will be informed of approval and payment processing. All applicant information is kept private and will not be shared. Eligible applicants may qualify regardless of immigration status and will not be required to show proof of citizenship.

If a landlord *does not* participate in the CA COVID-19 Rent Relief program, a renter should still apply on their own, notify their landlord of their application, and if approved, will receive 100% financial assistance for their unpaid rent. Once funds are received, the renter must pay their landlord within five business days.

WHAT ELSE SHOULD YOU KNOW?

Assistance from the CA COVID-19 Rent Relief program does NOT count as earned income for renters and will NOT affect eligibility for any other California state benefit assistance programs, such as CalFresh and CalWORKS. Applying to the program will not impact your residency status or impact path to citizenship.



City of Westminster 2021-2029 HOUSING ELEMENT UPDATE

On Wednesday, January 26, 2022, the City of Westminster's City Council adopted the proposed 2021-2029 Housing Element. Watch the videos below to learn more.



Why is the City updating its Housing Element?

Each city and county in California is required to have a Housing Element and update it at least every eight years. Updating the Housing Element gives the City a clear picture of housing-related issues such as: housing supply and demand, types of housing available within the City, housing affordability, and homelessness. Once the Housing Element is updated, it must be approved by the California Department of Housing and Community Development. Updating our Housing Element will ensure that we meet State requirements, and make Westminster eligible for State grants and other funding sources. It will also give our elected and appointed officials clear guidance on housing issues facing Westminster. Learn more



The Westminster Family Resource Center (WFRC) serves low-income families residing in the City of Westminster and surrounding cities in Orange County. The WFRC has become the centralized information and referral point for the community. With the assistance of bilingual staff and various partners, individuals can create linkages with necessary resources such as food trolleys, counseling services, enrichment programs, and other services to help strengthen their families. <u>Click here</u> for more information regarding programs and services.

Westminster Family Resource Center

Located at Sigler Park 7200 Plaza St. Westminster, CA 92683

<section-header>



Crisis Shelters & Centers for Victims of Domestic Violence

BEHAVIORAL HEALTH PATHWAY TO SERVICES

MENTAL HEALTH CRISIS

When an individual experiences a mental health emergency or crisis situation, they can be assessed by the Crisis Assessment Team (CAT) staff who provides 24-hour mobile response services to anyone experiencing a mental health crisis. Crisis assessment services are also available at the Behavioral Health Services (BHS) Outpatient Clinics during business

hours or at the Crisis Stabilization Unit (CSU) 24 hours per day.

Crisis Assesssment Team (CAT) provides crisis intervention and can initiate involuntary holds for hospitalization when needed. CAT staff are also assigned to ride along with law enforcement officer partners to address mental health-related calls in assigned cities. This program is known as the Psychiatric Emergency & Response Team (PERT). PERT teams may be called into service by CAT Dispatch as well

as their assigned City's Dispatch.

In a mental health emergency, call CAT (866) 830-6011 or 911.

After assessment, the individual is referred to one of the following:

Crisis Stabilization Unit (CSU) provides emergency psychiatric and crisis stabilization services that include crisis intervention, medication evaluation, consultation with significant others and outpatient providers, as

POLICE

significant others and outpatient providers, as well as linkage and/or referral to follow-up care and community resources.

Hospitalization CAT/PERT staff facilitate evaluation and treatment at a psychiatric hospital.



Crisis Residential Programs (CRP)

are voluntary short-term programs for children, transitional age youth and adults who need additional support to avoid hospitalization. They provide stabilization and linkage to longterm support services.

BHS Outpatient Services provides assessment, individual/group/family therapy, substance abuse/educational/support groups, medication management, crisis intervention, case management, and benefits acquisition.



5 Outreach & Engagement Services

(O&E) are offered to homeless individuals or those at-risk of homelessness of all ages with behavioral health conditions ranging from mild to moderate to severe and chronic mental illness. Staff frequents known gathering places for the homeless including food banks, shelters, and public areas such as parks and libraries to build trust and link them to behavioral health services and housing.

BEHAVIORAL HEALTH SERVICES (BHS) OUTPATIENT SERVICES

After inpatient or stabilization services or outreach follow-up, outpatient services are available. These services are based on a participant's level of impairment.



BHS Outpatient Clinic Services

provides mental health or Substance Use Disorder services obtained through walk-in or appointment.





2



provides intensive outpatient and field based services with a focus on special populations such as individuals with a severe mental illness and/or co-occurring substance use issue who are homeless or involved with the criminal justice system.



Program for Assertive Community Treatment

(PACT) provides intensive outpatient and field-based services for individuals who have not been able to benefit from traditional outpatient programs.

> twitter.com/ochealth facebook.com/ochealthinfo youtube.com/ochealthinfo



4

Assisted Outpatient Treatment (AOT)

provides court-ordered treatment for individuals with severe mental illness who are resistant to obtaining treatment.



Learn more at www.ochealthinfo.com/BHS



ORANGE COUNTY ONE-STOP MOBILE UNIT

BUSINESS & EMPLOYMENT SERVICES

THE OC ONE-STOP MOBILE UNIT WILL BE AVAILABLE AT WESTMINSTER FAMILY RESOURCE CENTER

FEBRUARY 10 & MARCH 10

10 AM to 4 PM

7200 Plaza Street, Westminster, CA 92683

*Services are available via appointment only. Walk-up services are not available.





EMPLOYMENT AND WORKFORCE DEVELOPMENT SERVICES INCLUDE:

- » Recruiting & Pre-Employment Screening
- » Interviewing & Training
- » Career Development Activities
- » Individual Assessments
- » Local Hiring Events ... AND MORE!



OCCommunity Services READY S.E.T. OC

WIOA Youth Program





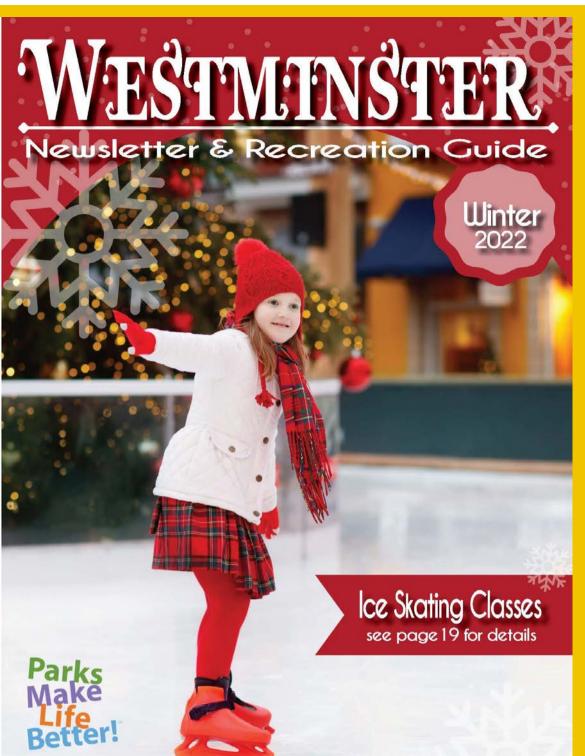
FOR MORE INFORMATION AND TO BOOK AN APPOINTMENT, VISIT OCONESTOP.COM/MOBILE-UNIT CALL (714) 480-6500



A subsidiary to the County of Orange



COMMUNITY SERVICES



Dedicated to improving and enhancing the lives of residents by providing quality programs, supportive services, and a safe environment.



Call (714) 895-2860 for more information!



Virtual Recreation Center

Your place to find fun resources and activities to keep you and your family entertained, active, and informed!

Sharing the Love with Our Seniors

The Westminster Senior Center celebrated Valentine's Day with beautiful weather, wonderful lunch, and great company. To register for upcoming senior center events or to learn more about senior services, click <u>here</u>.





WESTMINSTER FAMILY RESOURCE CENTER @ SIGLER PARK 10-12PM W/ STORYTIME: 1/19, 2/16, 3/16, 4/13, 5/11 2-3:30 PM: 1/4, 2/1, 3/1, 3/29, 4/26, 5/24





The Mobile Food Trolley

Advance sign up is required & must meet eligibility

For more information call (714) 903-1331

Upcoming Dates:

Friday, January 28 11am-1pm

Friday, February 25 11am-1pm

Friday, March 25 11am-1pm

Location:

Note: Community

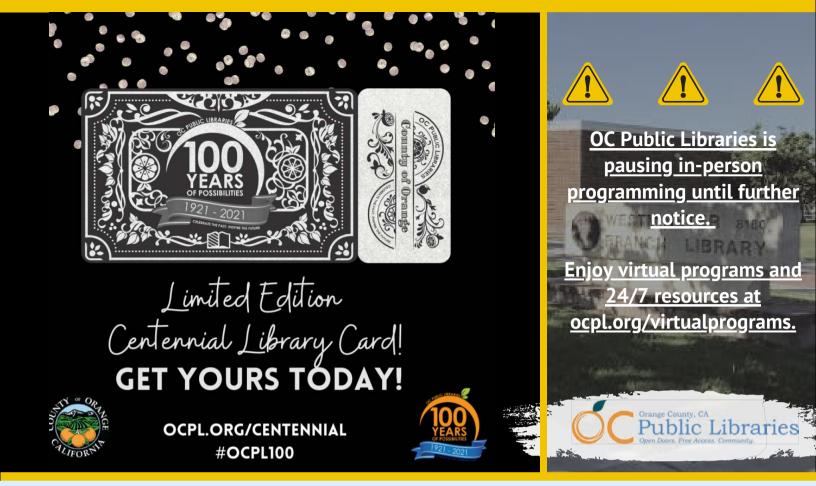
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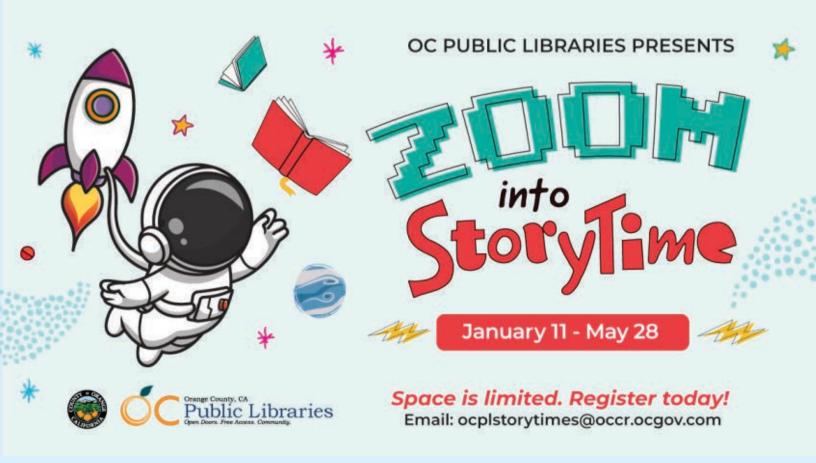
Westminster Family Resource Center

7200 Plaza Street Westminster, CA 92683

*Fresh fruit, vegetables, proteins, dairy, grains snacks etc. available

ase bring your own bage to carry your food*





OC BUS YOUTH RIDE FREE PROMOTION

AT A GLANCE

AREA OF BENEFIT: All 34 Orange County cities and the County of Orange

PROGRAM PARTICIPANTS: Orange County Youth (Ages 6 – 18)

FUNDING: State of California Low Carbon Transit Operations Program (LCTOP)

WEBSITE:

OCbus.com/YouthRideFree

CONTACT:

Ryan Maloney rmaloney@octa.net (714) 560-5451

Fact sheet as of 7/16/21



OVERVIEW

The Youth Ride Free program is a promotional pass that allows youth 18 and under to ride all OC Bus fixed-route buses for free. The six-month program will start in September 2021 and passes will be valid through February 28, 2022.

Passes and marketing information will be distributed in partnership with Orange County schools, with parents able to request a pass from participating schools, the OCTA store, or at OCbus.com/YouthRideFree.

BENEFITS

- Offers a promotional free fare for youth 18 and under, providing a reliable transportation option for education, work, and leisure.
- Promotional free pass valid on any OC Bus fixed-route service, including weekends and holidays.
- Supports the economic recovery of Orange County and helps mitigate the financial impacts from the COVID-19 pandemic on low income and diverse populations.
- Allows youth from all over Orange County to equitably re-engage with education and other opportunities following pandemic restrictions.
- Helps introduce new youth riders to public transit, encouraging long term usage.
- Improves mobility options, reduce congestion, and reduce greenhouse gas emissions.
- Provides rider feedback and information for future youth program development.

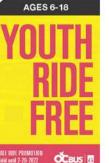
FUNDING

This Youth Free Fare promotion is grant-funded by the Low Carbon Transit Operations Program through California Climate Investments, a statewide initiative that puts billions of Cap-and-Trade dollars to work reducing greenhouse gas emissions, strengthening the economy, and improving public health and the environment – particularly in disadvantaged communities.

HIGHLIGHTS



550 S. Main St P.O. Box 14184 Orange, CA 92863-1584 (714) 560-OCTA www.octa.net



- "Youth Ride Free Fare" pass will be a free magnetic stripe OC Bus pass, good for six months.
- A multilingual "parental request form" will be available through schools, the OCTA store, and at OCbus.com/YouthRideFree.

No-Cost Mattress Recycling



We do not accept:

Excessively wet, damaged, twisted, frozen or soiled mattresses or box springs

> Items infested with bed bugs

Fold-out sofa beds, futon frames/bases, mattress pads/toppers

Water beds, air mattresses, car beds

Infant & child products, infant carriers, lounge pads or crib bumpers

Sleeping bags, pillows

Other furniture or sleep products

How do I get rid of my old mattress?

Residents can drop off mattress, box springs, and futon mattresses separated from the base or frame for no-cost recycling.

Midway City Sanitary District 14451 Cedarwood Ave. Westminster, CA 92683 Monday - Friday 8am-4pm

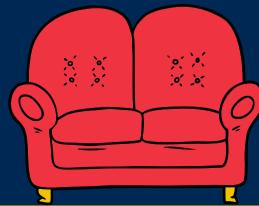


For more details, please call (714) 893-3553 or visit <u>www.midwaycitysanitarydistrict.com/bulky-item-service</u>.

Schedule a Bulky Item Pickup!

The District provides a monthly bulky item service for the disposal of some appliances and furniture, and will collect two such items from each household approximately every thirty days. For more details, please call (714) 893-3553 at least one week in advance.

Normal items that the District will pick up are: furniture, appliances, patio furniture, large plastic toys, lawn care equipment, television sets, computer monitors, and water heaters. The District does **NOT** pickup: carpet, rugs, glass, mirrors, construction materials, wood, fencing, doors, pallets, and exercise equipment. **PLEASE DO NOT PUT YOUR ITEMS ON THE CURB UNTIL SCHEDULED FOR PICKUP.**





Simple water-saving changes can make a big difference!

EVER DROP COUNTS

LEARN MORE: MWDOC.COM/SAVEWATER

After several exceptionally dry winters, the Department of Water Resources has marked 2021 as the third-driest year on record for the State. On July 8, 2021 Governor Newsom called for Californians to voluntarily reduce 15% water consumption. While you can count on clean, safe, reliable water when you turn on the tap, water is not limitless. We must all do our part to continue to use water wisely.

For more information, visit Water Restrictions/Watering Schedule.

IN PARTNERSHIP:

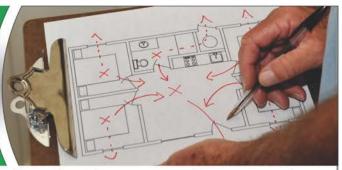






PUBLIC SAFETY MESSAGE FROM ORANGE COUNTY FIRE AUTHORITY

HOME ESCAPE PLAN



Every second counts during a fire. Create and practice a home escape plan so you and your family can get out quickly if the smoke alarm sounds.



Fires can spread quickly once the smoke alarm sounds, leaving only a minute or two to escape.



Orange County Fire Authority





Plan Ahead

- Make a home escape plan showing two ways out of every room. Discuss the plan with everyone in your home.
- Choose an outside meeting place in front of and a safe distance from your home.
- Practice your home escape plan at least twice a year. During your drills, practice escaping from different exits and teach children to escape on their own.
- Make sure someone is assigned to assist with small children, older adults, or family members with disabilities.
- Slow the spread of fire in your home by closing doors while you sleep.
- Test your smoke alarms once a month with your children so they recognize the sound.

Respond Safely if a Fire Occurs

- Smoke and heat rise, so crawl low as you follow your home escape plan.
- Test doors before opening. Use the back of your hand to feel the door for heat, starting at the bottom and working your way up. If the door feels warm, don't open it. Use your secondary exit to escape.
- Close doors as you evacuate to slow the spread of smoke and fire.
- Once you're out, stay out. Go immediately to your outside meeting place and NEVER go back inside for any reason.
- Call 9-1-1 once you are safely outside of your home.

If Trapped by Fire

- Close the door between you and the fire.
- Use towels, blankets, or clothing to seal door cracks and help prevent smoke from entering the room.
- Call 9-1-1 and tell the dispatcher where you are in the home.
- Signal for help from a window when firefighters arrive.

Did you know...

City Hall, Community Services, and the Westminster Police Department lobby are open Monday - Thursday from 7:30 a.m. - 5:30 p.m. for walkins (7:30 a.m. - 5 p.m. for WPD).

Appointments are still encouraged. <u>Click here to schedule an appointment.</u> The City of Westminster has a mobile app! <u>Download here</u> for easy access to City information, contacts, and a simple way to report issues.

You can now apply, renew, or pay for your business license online through HdL Companies. For more information, visit: <u>https://westminster.hdlgov.com</u> or call (657) 622-0222.

City facilities are closed February 21 for Presidents' Day.

Need to pay your water bill in person? Visit our Corporation Yard!

Westminster Corporation Yard 14381 Olive St. Westminster, CA 92683

(714) 894-3796

Hours: Monday-Friday, 7 a.m. - 4:30 p.m.



OTHER NEWS



DON'T LET EARTHQUAKES

CATCH YOU

OFF GUARD

With the new HomeBase feature on #MyShakeApp, users can receive earthquake warnings for specific locations.

Update the MyShake App and go to settings to set a HomeBase location.

earthquake.ca.gov 🌐 @Cal_OES 💽 @Cal_OES 🈏 @CaliforniaOES 📑

CORONAVIRUS UPDATES & RESOURCES

www.westminster-ca.gov/coronavirus





405 IMPROVEMENT PROJECT CONSTRUCTION UPDATES OCTA.NET/405MAP



OTHER NEWS



Connecting Communities to More with Access for AT&T

At AT&T, we're furthering our efforts to bridge the digital divide by offering new solutions that help households in your community stay connected to their work, education, healthcare, and more.

What's new?

Access from AT&T, our low-cost program for home internet offered to limited-income households, has been enhanced so customers no longer have data caps and can also experience Internet speed plans of up to 100 Mbps.

Previously, Access from AT&T provided speeds up to 10 Mbps.

And by <u>combining new plans</u> from our low-cost <u>Access from AT&T</u> program with federal benefits from the <u>Affordable</u> <u>Connectivity Program</u> (ACP), eligible households can take advantage of free internet.

How is AT&T making this possible?

The new Access from AT&T¹ program provides faster internet plans with up to 100 Mbps of symmetrical speeds for \$30 per month with no cap on data usage.²

• Eligible households that take advantage of the new up to \$30 per month ACP benefit (or up to \$75 per month for those on qualified Tribal lands) and apply it to their Access from AT&T plan can then receive internet service at no monthly charge.

How can my community take advantage of free internet?

First, households can confirm their eligibility for the new ACP benefit and get approved with the federal government's National Verifier at <u>acpbenefit.org</u>. Then, they can call us at (855) 220-5211, and we will verify ACP approval and set them up on a plan with the ACP benefit.

• All households that qualify and enroll with AT&T for ACP with their home internet will also qualify for our Access from AT&T program, including the newest speed tier.

Can the ACP benefit be applied on plans other than Access from AT&T?

Eligible households can apply the ACP benefit to most of our existing AT&T Internet plans. That means qualified customers can save up to \$30 per month (or up to \$75 on qualifying Tribal lands) on most plans that we offer.

• That includes our fastest plans on AT&T Fiber, with speeds up to 5-Gigs in parts of more than 70 metro areas.³

Customers can also choose to apply the ACP benefit to their AT&T Prepaid or Cricket Wireless plan. The benefit is limited to one service per household.

3 Limited availability in select areas, Internet speed claims represent maximum wired network service capability speeds to the home and recommended setup, Actual customer speeds are not guaranteed. Single device wired speed maximum 476bps. Visit att.com/speed101 for details



¹ Available in the <u>21 states</u> where AT&T offers wireline home internet services.

² Access Plans 10Mbps and below have data allowances. Customers who exceed those allowances may incur a \$10 fee. Through April 30, 2022, AT &T is waiving data overage fees for those Access AT&T customers.

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